

Bachelor of Business Administration (B.B.A.)
First Year Examination
FOUNDATIONS OF HUMAN SKILLS AND
CULTURAL HERITAGE
Paper-IV

Time—Three Hours]

[Full Marks—80

- N.B. :—** (1) Attempt any **FIVE** questions.
(2) All questions carry equal marks.

1. What is meant by Cultural Heritage ? Explain the influence of heredity on basic human nature. 16
2. Describe the various scientific tools used for understanding others. 16
3. Elaborate the concept of Group Climate. Write its significance in organisation climate. 16
4. What is attitude ? Explain its sources and types. 16
5. "The personnel having an exceptional ability of handling conflict emerged as the successful leaders." Justify. 16
6. How will you discover yourself through self administrating assessment tools ? Explain. 16
7. What is an organisation ? Discuss the basic principles of an organisation structure. 16
8. Explain the various types of Group. Evaluate the importance of team work in work group. 16

9. Define the term conflict. What precautions to be taken to avoid conflict in an organisation ? 16
10. Write notes on (Any **TWO**) :-
 - (a) Johari window
 - (b) Perception and interest
 - (c) Functional organisation
 - (d) Organisational climate. 16